

ADVICE FROM CURRENT CHIEFS, 2009

- Thick skin, think positive! It actually can be fun!
- Ensure everyone understands the role of the chief resident and that expectations are clear from the outset of the year.
- Be prepared to be viewed differently.
- Gather all of the information about a situation prior to making a decision and try to be objective especially in dealing with co-workers who are your friends.
- You can't make everyone happy all the time. pick your battles and lead by example.
- Come up with a list of large goals for the year before you start. Changes often get pushed to the back-burner due to problems that happen.
- It's only a year and a year goes by quickly! Know your priorities.
- Control your anger and don't get 'big in your britches', even if you are right. It goes much better for you if you swallow your pride, come to a good solution, and let other people be the jerks.
- It'll be over in a year.