



2013

University of Texas System Police-Health Science Center San Antonio

2013 Annual Report
Presented April 28, 2014

MESSAGE FROM THE CHIEF OF POLICE

On behalf of the men and women of the University of Texas System Police-Health Science Center San Antonio, I am proud to present the first ever comprehensive departmental annual report. We are committed to making our campuses safe places for you to study, work, and visit. We take enormous pride in building effective problem-solving partnerships that enhance the safety of the campus community for all students, patients, faculty, staff and visitors.

Our 2013 Annual Report will highlight the many efforts put forth by our staff, which contributed to the safety and security of this community. We are proud to provide our partners and community members with the opportunity to learn about our agency's work, revisit this past year, and take a look into the future. The 2013 Annual Report is the first of many that will continue to connect us to our community and stakeholders.

I am very excited about the future of our organization as we continually strive to make marked improvement in many areas, while at the same time taking a few moments to reflect on our past success. Many of our accomplishments over the last year have been noteworthy, however, this was only possible because of the hard work and dedication of the entire organization.

We are very excited about the future of our organization and if not for the steadfast support of Executive Vice President, James D. Kazen and the entire UT Health Science Center leadership team, much of our success would never have been possible.

It is my sincere honor to present you with the 2013 University of Texas System Police-Health Science Center San Antonio Annual Report.

Respectfully,

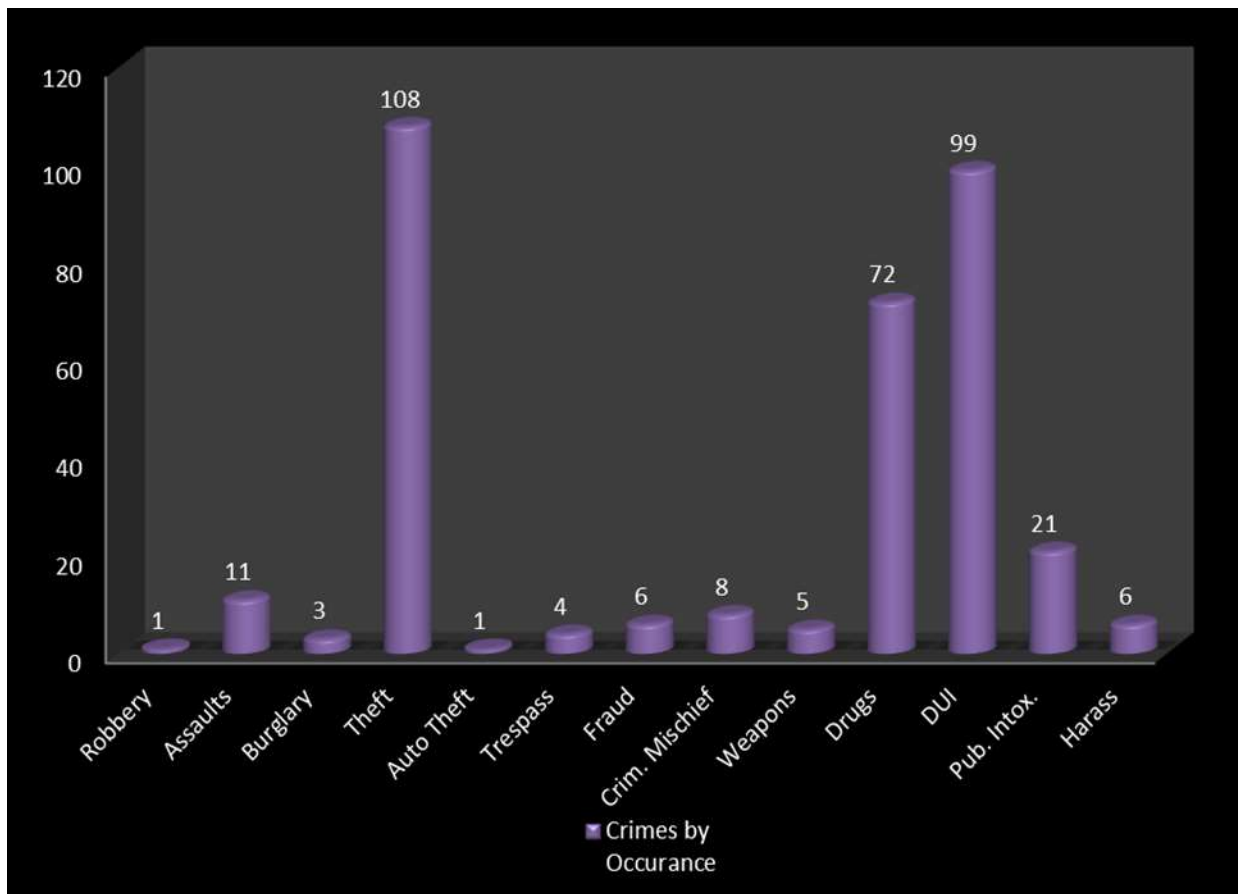
Michael Parks
Chief of Police

UNIFORMED PATROL DIVISION

The Patrol Division of the University of Texas System Police-Health Science Center San Antonio (UTSP-HSCSA) is the most visible component of our organization. Our patrol division is responsible for providing police and security services to five uniquely different and geographically separated areas to include over 20 leased spaces at multiple locations in San Antonio, Harlingen, and Laredo.

On average, the police department patrol division responds to over 46,000 calls a year where a police officer or public safety officer directly interacts face-to-face with a member of our community. Regardless of the geographic distance between our San Antonio campuses and in the Rio Grande Valley, our teams of police and security professionals have an important role in protecting our community.

The uniformed patrol officers are almost always the first responders on the scene of any crisis situation. They are highly trained and have the latest equipment to handle any situation. The overwhelming majority of crimes are identified and solved by the uniformed patrol officers at the time they occur.



Effective Results of the Uniformed Patrol Division

- Vehicle stop on Babcock Rd. resulted in the recovery of a stolen handgun and a large quantity of prescription drugs. Multiple suspects were arrested on felony crimes.
- Vehicle stop in the medical center resulted in officers locating a quantity of psychedelic mushrooms that were packaged for resale.
- Greehey Campus, a research assistant was robbed of his laptop and the suspect tried to hit the victim with a large rock. Apprehending officers were also assaulted when the suspect threw a knife and a large rock at them. The suspect was caught a few blocks from campus and was arrested.
- Officers assisted SAPD with apprehending a stabbing suspect at a nearby hotel. UTSP-HSCSA officers caught the suspect, who fled on foot. An altercation occurred when the suspect was apprehended and he was subsequently brought to jail.
- Officers arrested two suspects when they were observed trying to steal a flower delivery truck on Babcock Rd. and Wurzbach Rd.
- Suspect was surreptitiously recording employees with his cell phone in the men's restroom. Officers caught the suspect fleeing the area.
- Vehicle stop and roadside interview resulted in the recovery of three counterfeit \$20 bills. Driver was arrested for felony possession of counterfeit money.
- Officers witnessed a domestic disturbance at a nearby hotel and during the investigation two handguns were seized from career criminals. They were subsequently arrested for multiple crimes and brought to jail.
- Officers attempted to stop an intoxicated and reckless driver, who fled at high speeds towards Atascosa County where officers caught up with the suspect. The female juvenile suspect was in a stolen car and was also a fugitive from justice with an active aggravated assault warrant for her arrest.
- Officers were assaulted by an intoxicated driver after the driver refused to be arrested. A minor injury to an officer occurred and the suspect was eventually arrested.
- Officers encountered an adult male in early morning hours standing in the road. He became unruly, irrational and was apparently intoxicated to the point he attempted to head butt and kick the officer, who sustained a cut to his knee during the encounter. The suspect was booked for assaulting a police officer and public intoxication.

CRIMINAL INVESTIGATIONS DIVISION (C.I.D.)

The Criminal Investigation Division (C.I.D.) is the investigative division of the UTSP-HSCSA Department. Members of this unit are selected from the Patrol Division and undergo extensive specialty training at the state and federal levels. The primary functions of the C.I.D. include: investigating all crimes, forensic processing of crime scenes and criminal prosecutions. The officers assigned to C.I.D. specialize in and investigate a wide variety of crimes, including computer/internet, financial, drug, alcohol as well as property and violent crimes. Individual detectives are specialists in certain fields, such as the investigation of sexual assault, crime scene processing and evidence handling, tracking and presentation. Our detectives work collaboratively with municipal, county, state and federal law enforcement agencies, as well as the crime lab of the San Antonio Police Department, Bexar County Medical Examiner and the Texas Department of Public Safety.

Due to the outstanding work done by our detectives and patrol division, in 2013 the University of Texas System Police-Health Science Center San Antonio had the highest percentage of crimes solved in all categories when compared to all other UT System Police Departments throughout the state.

Solved Cases

- A non-affiliated doctor was arrested by officers and detectives after placing a key logging device on a public computer at the library in an attempt to steal student's personal information. The case resulted in the UTSP-HSCSA conducting their first residential search warrant at the suspect's home in San Antonio. The suspect later pled guilty to the crime and has since moved from the state.
- Detectives successfully arrested a UTSP-HSCSA employee for creating 264 false reimbursement payments totaling \$26,400 in cash. Detectives were able to subpoena bank records and conduct a forensic audit to determine the ex-employee siphoned the money during a period of seven months.
- Cold case investigation resurrected after detectives were able to follow pawn shop records showing that multiple suspects stole \$3,900 worth of video cameras and related technology. Several felony arrests were made and the property was returned to UTSP-HSCSA.
- Detectives were directly responsible for tracking down a career thief who was responsible for stealing backpacks and wallets from offices at the University and were able to recover \$3,700 in stolen items.

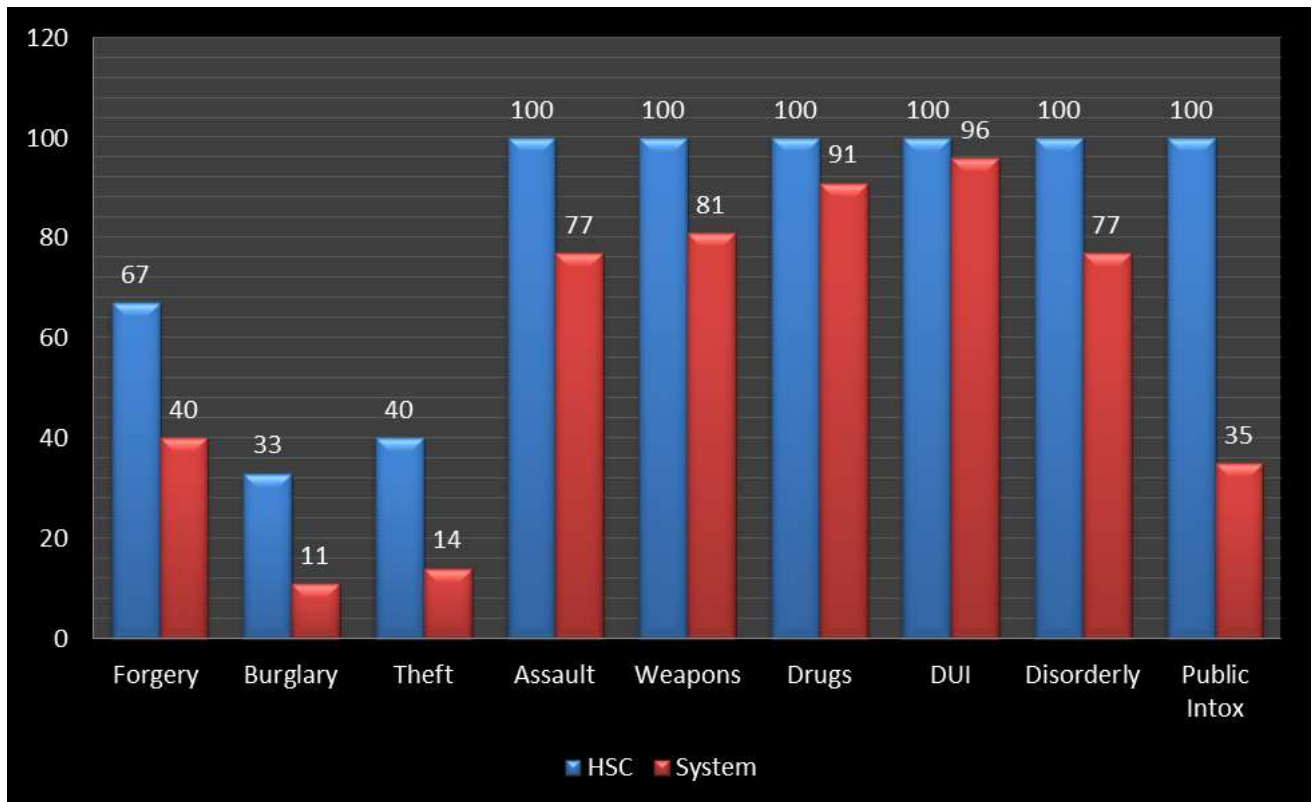
- A successful investigation lead to the arrest of an employee that filed false payment vouchers totaling \$10,780. In a similar case, UTSP-HSCSA detectives were responsible for the investigation and arrest of an employee that falsified over \$15,000 worth of payment vouchers for a grand total of \$25,780. The suspect fled the state and UTSP-HSCSA detectives worked tirelessly on this case and eventually located the suspect in the State of Washington. Detectives worked successfully across state lines to arrest the suspect and have her extradited back to Texas for her crimes.
- Detectives investigated a criminal fraud case for the Texas Research Park Foundation (TRPF) where an employee siphoned over \$26,000 from their business account. The suspect went into hiding but an arrest was made after UTSP-HSCSA detectives acquired a “wire-tap” search warrant to track and located the suspect’s location.
- Detectives and officers were successful in arresting a suspect wanted for the attempted kidnapping and assault of a medical student in a parking lot. Officers and detectives went on a 3 block manhunt for over an hour to locate the 21 year-old suspect that had broken into a nearby home and changed his clothing. He subsequently confessed to the crime and is awaiting trial for multiple felony offenses.



Comparative Data of the UT System

One of the most effective ways to measure the overall success of a division within the police department is to compare crime clearance rates against other UT System Police Departments. Crime clearance rates are the nationally accepted measurement used to benchmark the success of a police department by using the percent of crimes solved in specific categories. The higher the percent of cases solved is oftentimes the best indication of police effectiveness and department success.

As displayed in the following chart, the UTSP-HSCSA in 2013, solved more crimes than any other UT System Police Department as a group or by individual institution, regardless of the crime category. In previous years, our crime clearance rates were often one of the lowest in comparison to other UT System institutions.



Community Safety and Traffic Enforcement Initiatives

The UTSP-HSCSA has placed a renewed emphasis on pedestrian safety after the untimely and sudden death of Dr. Patrick W. Lindner Jr., while walking on the sidewalk during the morning commute. The reckless driver veered onto the sidewalk and crashed into him, causing fatal injuries. The first officers on the scene of the tragic accident were members of the UTSP-HSCSA as they were instrumental in identifying witnesses and providing aid to the victims of this tragic accident.

In honor of Dr. Lindner, the UTSP-HSCSA along with support of the U.T. Health Science Center Executive Leadership Team and in partnership with the San Antonio Medical Foundation, we began our lifesaving initiative. While working in close partnership with the San Antonio Police, University Hospital Police, V.A. Police, all in an effort to reduce aggressive driving, driving while impaired, speeding, and pedestrian crosswalk violations in the South Texas Medical Center (STMC) area. Our strong partnership along with the support of San Antonio District 8 Councilman, Ron Nirenberg, we have had a positive impact on the safety of our medical center community.

Our police department has also been recognized by the Bexar County Attorney, Dave Henderson, Chief Attorney DWI Task Force for our traffic enforcement efforts in the medical center area. According to Henderson, the medical center area is statistically the most dangerous place in the San Antonio community with regard to impaired driving and fatality accidents.

Our department was further recognized by Chief William McManus of the San Antonio Police Department for maintaining a forward thinking police presence in the medical center area as well as our crime eradication efforts. Our strong partnership realizes that criminals do not recognize traditional campus boundaries nor our contiguous landscape. He acknowledges that crime prevention and apprehension is not mutually exclusive, therefore our shared interest is a shared strength. (See Attached)



Emergency Response and Tactics

In early 2013, the UTSP-HSCSA significantly enhanced and also engaged in several new emergency response initiatives, which has broadened our emergency response capabilities.

- All UTSP-HSCSA police officers are certified in Advanced Law Enforcement Rapid Response Training (ALERRT) and all of our officers have been instructed in advanced tactics to successfully handle active shooter situations using industry best practices. In addition, several officers with our department have been trained as certified ALERRT trainers to include highly specialized ALERRT II--medical facilities specialization (one of only two instructors in the entire UT System to reach this advanced instructor level certification).

- Two members of our department are actively involved in the UT System Rapid Response Team (S.W.A.T.) and they have completed training in the following areas, along with meeting the rigorous monthly FEMA Level III S.W.A.T. standards of accreditation:

- TX DPS Basic S.W.A.T. School

- Federal Law Enforcement Training Center-S.W.A.T. School

- CTS Distraction Device Instructor

- ALERRT Level 2 Instructor

- Fast Rope-D.P.S. S.W.A.T.

- Defensive Armored Vehicle Training

- Enhanced Combat Medic Training

- Officers were further supported by training on enhanced combat medical training on point-of-wounding casualty care techniques to save lives to include techniques on hemorrhage control, tourniquets, bandaging, airway management, triaging, casualty collection points and casualty evacuation methods. Each patrol officer was individually issued specialized lifesaving tactical equipment and in addition each patrol vehicle was outfitted with this life giving equipment.

- Additional enhancements were also made by outfitting all of our patrol vehicles with emergency response “go bags” that contain specialized equipment and supplies. This equipment will assist officers responding to hostile situations by placing a variety of pre-packaged, grab-and-go tactical supplies at the ready for immediate deployment.

- We have complemented our tactical response capabilities by installing door breaching tools, dynamic entry rams and body bunkers in each patrol vehicle.
- Command staff members also tested our emergency operations plan by conducting a mock active shooter exercise at the South Texas Research Facility (STRF). Command Staff members stood-up the Emergency Operations Center (EOC) at the STRF and completed an intensive mock exercise.
- A newly purchased Ford Explorer was up-fitted for the department as an emergency mobile command vehicle. The vehicle is fully equipped with Bexar County communications infrastructure which allows UTSP-HSCSA Police to communicate with surrounding law enforcement agencies and includes a fully integrated computer technology package to make the unit a self-sufficient emergency command post. The vehicle has the capability to access external computer networks and can also link between the campus CCTV system and officers at the scene.



Police Training

The UTSP-HSCSA Training Division led by Officer Robert Trimyer has provided over 30 certified courses this past year to departmental employees and our regional law enforcement partners from all corners of the state. Our department personnel have also received over 2,480 hours of training at little or no cost, by utilizing our own certified instructors to teach the curriculum. We have established a very strong partnership with the University of Texas San Antonio (UTSA) and we regularly share instructors and co-host police training on a monthly basis.

The advantage of training together was never more evident than on April 2013, when UTSA Officers were alerted to a bomb threat on their campus. Officers from UTHCSA were able to quickly respond to their campus to provide critical support and to assist in evacuations and buildings searches.

Additionally, the department has been able to provide department personnel and regional police agencies with several Advance Law Enforcement Rapid Response Training-Active Shooter courses at the TRP facility. Our strong partnerships with outside agencies have allowed us to provide quality training with the majority of the training available at no cost or low cost to the department. In addition to providing the highest level of training, Officer Trimyer has been able to secure the donations of over \$5,000 in free training and police related equipment.

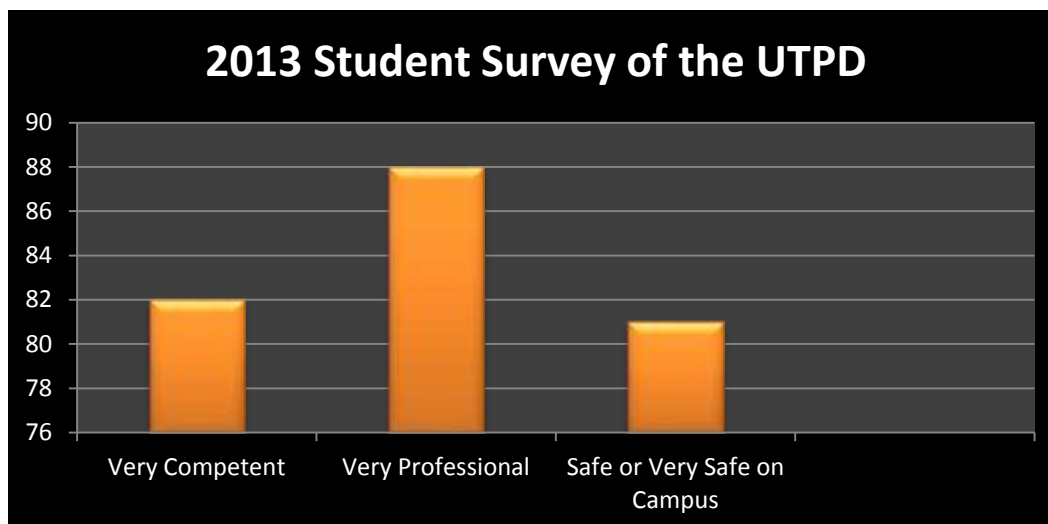
More than 300 officers representing over 50 agencies from the State of Texas have been able to attend training located at the UTSP-HSCSA in the following areas:

- Patrol Rifle Instructor and AR-15 Patrol Rifle Armorer
- ASP Baton instructor
- Field Training Officer
- GEO Cell Tracking
- AED/CPR Instructor
- Standardized Field Sobriety Testing (SFST)
- TCOLE Instructor
- Rape Aggression Defense Instructor (RAD)
- Reid Technique Interviewing and Interrogation
- TASER X2

Department and Individual Awards

- Life Saving Award- Officer David Sedmak was recognized for his outstanding efforts to save the life of a HSC Facilities employee after he suffered a heart attack off campus. His intervention and quick action allowed emergency responders to successfully revive him and transport him to the hospital. Tragically, he died the following week.
- Award of Merit-Detective Ted Boyer was recognized for his outstanding efforts in resurrecting a cold case where the UTSP-HSCSA Dental School was a victim of over \$50,000 in stolen dental tools. Detective Boyer had a successful recovery of the dental tools and arrested a former inventory control employee.
- Award of Merit-PSO Ann Vasquez was instrumental in identifying and locating two suspects that were poaching deer in the STMC, in addition, she was recognized for her assistance in locating evidence after a suspect attempted to throw and hide his drugs in the woods.
- American Society for Industrial Security (ASIS)-Lt. Robert Patterson was recognized by the ASIS International for his exemplary service to law enforcement for his tireless efforts in assisting our department with onboarding intensive technological improvements and enhancements that increased officer safety.
- Officer Robert Trimyer was awarded the distinguished University of Texas System Police, Training Officer of the Year-2013. This is a remarkable accomplishment, considering this is his first full year in the HSC Police Training Division.
- The University of Texas Health Science Center at San Antonio Police Department received the Pacesetter Award at the UT System Police Chiefs Conference in Bandera October 7, 2013. The award, presented to one of the 15 UT System Police Departments each year, is the equivalent of ranking the UT Health Science Center at San Antonio Police Department No. 1 among UT System Police Departments based on its accomplishments, leadership and standard of excellence.

In addition, the police department conducted a survey of 500 Health Science Center students.



Accreditation

During the month of June 2013, the UT Health Science Center Police Department was awarded accreditation by the International Association of Campus Law Enforcement Administrators (IACLEA). The police department is one of only seven police departments in the UT System to hold a national accreditation.

The International Association of Campus Law Enforcement Administrators is an association that represents campus public safety leaders at more than 1,000 institutions of higher education, offers IACLEA accreditation to colleges and university law enforcement, security and public safety agencies. IACLEA Accreditation constitutes recognition that an agency conforms to the highest professional standards for campus law enforcement and protective services. The Commission's accreditation program requires police agencies to comply with state-of-the-art standards in over 220 areas such as policy and procedures, organizational management, law enforcement operations and support services.

Public Safety Officers

The department has a complement of thirty non-commissioned Public Safety Officers (PSO) and 4 non-commissioned Senior Public Safety Officers (SPSO). They are responsible for providing security services for the Long, Greehey, Institute of Biotechnology Campuses and two UT Medicine complexes on a 24 hour-a-day basis. Our PSO staff control entries and assist visitors at six entry control stations. They skillfully direct the flow of traffic and the parking of cars at four on-campus garages and 26 parking lots. Our PSO staffs often are seen patrolling the campus for any potential security and safety hazards, but the majority of the time they are assisting visitors and consumers at our clinical sites. They also are instrumental in providing security escorts and assisting police officers in escorting emergency responders to medical emergencies on campus.

Administrative Support Staff

The UTSP-HSCSA administrative support staff are a talented group of employees that provide invaluable support to the entire operation. They are responsible for assisting customers, disseminating police reports, purchasing, budget analysis, and manage the UTSP, state, and federal reporting requirements. Their work often goes unrecognized, however, they are the employees who keep the department moving ahead and they are an irreplaceable part of our overall success.

Police Communications

The Communications Center monitors separate phone lines for emergency and non-emergency telephone calls. The police department has two dedicated telephone numbers for emergency access, on campus the telephone number is 9-1-1 for any telephone not associated with the campus the telephone number is the dedicated seven digit telephone number of (210) 567-8911. This number provides 24-hour, toll free voice and TDD telephone access for emergency calls for service. Once information is obtained from the caller, communications officers activate the services necessary to respond to the nature of the call for help. The Communications Center also provides security and fire alarm monitoring services for areas of the UTSP-HSCSA via an alarm monitoring station that includes video monitoring.

The UTSP-HSCSA employs one Police Communications Supervisor with six full-time Police Communications Officers to staff the communications center with two personnel on duty 24/7. Communications Officers serve a vital role in directing the responses to emergencies and relaying information to officers. They are responsible for various job duties in support of UTSP-HSCSA personnel and departments, such as dispatching officers and guards, which support the campus and citizens visiting. The Communication Officers relay pertinent information to the other field units and other agencies and businesses in our jurisdiction. The communications center also provides intrusion, fire and closed circuit video monitoring services on a 24 hour basis, while simultaneously providing patrol officers with valuable information such as; active suspect warrants, criminal histories and whether items and vehicles are listed as stolen through the National Crime Information Center (NCIC) and the Texas Crime Information Center (TCIC).

Communications Officers dispatched units to over 46,000 calls from the public and campus personnel while providing over 8000 hours of alarm and video monitoring services. Calls for service are maintained within a Computer Aided Dispatch system (CAD). This system assists the communications officers in managing pending calls for service, monitoring status and location of active calls for service. This information is later analyzed and formulated into analytical data for statistical research. This department utilizes an IP based two-way radio system to provide the basis for interoperability with neighboring Public Safety Agencies, such as Bexar County Hospital District Police, San Antonio Police Department, University of Texas at San Antonio (UTSA) and the Bexar County Sheriff's Office. This interoperability allows our agency to monitor activity around our campus from other law enforcement agencies and immediate notification of a request for assistance in emergency situations.

In the last year the Communications Center introduced operationally efficient dispatch and radio procedures. The CAD/Record Management System has been utilized to its full potential in entering, linking and tracking information. This provides an efficient and timely means of disseminating available information to ensure the safety and well-being of police officers and public safety officers.

Crime Prevention

Crime Prevention is defined as the anticipation, recognition and appraisal of a crime risk and the initiation of some action to remove or reduce that risk. The UTSP-HSCSA Crime Prevention Unit's goal is to reduce the incidence of crimes against persons and property by public education. This is based upon the dual concepts of eliminating or minimizing criminal opportunities whenever possible and encouraging students and employees to be responsible for their own security and the security of others.

The Crime Prevention Unit provides programs to the University community on a variety of safety and security topics. Some of those topics were office safety, clinic safety, personal safety, women's safety, student orientations and Active Shooter presentations.

The Crime Prevention Unit was involved in and presented topics to the following groups:

- HSC Benefits & Health Fair
- HSC Science Fair (Forensics in Law Enforcement)
- Security Day
- UTSA's National Night Out
- Five Self-Defense for Women Classes (Rape Aggression Defense RAD)
- Crime Prevention Through Environmental Design (CPTED)
- HSC Gifts for Children
- Operation ID Engraving Services where over 130 student computers were enrolled.

Community Service

Several members of the UTSP-HSCSA Department organized and held the first ever charity golf tournament at Fort Sam Houston's, La Loma Grande Golf Club. Several officers from local police departments and the FBI participated in the event, raising over \$1,000 for Child Safe, a child advocacy center that provides specialized service to children that have been neglected or a victim of physical or sexual abuse.

The UTSP-HSCSA Department has also been actively working with the Texas Department of Criminal Justice (TDCJ) Dominguez Unit in San Antonio. We are providing opportunities to sentence-to-serve inmates under TDCJ. The UTSP-HSCSA police supervise the workers as they clean and remove homeless camps in the medical center area. The group is also actively involved with the SAMF, utilizing their skills for the beautification of walking trails by removing overgrown vegetation and trash from the area. Over the last year the project has saved over \$30,000 in labor cost. The project also provides hands-on training to the group and they benefit by learning valuable skills that will assist them when released.

Auxiliary Services

The Parking and Transportation Division was very busy this year assisting over 565,000 visitors to our campus facilities and providing safe transportation to over 105,000 passengers along 56,000 miles of San Antonio roads. Our department employees are often the first contact with visitors when entering and arriving at our facilities not only in San Antonio, but also in Harlingen and Laredo. We take pride in welcoming our visitors to our campus and our support of the patient care mission.

Additionally, the division was busy funding and building a new parking lot next to the existing HSC Dental Clinic by adding over 170 spaces to the management of our existing 7,000 parking spaces. We also made a significant technological improvement at the Cancer Therapy Research Center (CTRC) by adding new gates and card access readers to the facility. This will significantly improve our cost recovery and provide a more reliable infrastructure to our employees and visitors.

We purchased a 2014 Ford passenger bus to begin refreshing our old bus fleet. The new bus is being used to shuttle up to 24 passengers from our various campuses in the area. The bus is equipped with an ADA power assist ramp and all of the latest safety and convenience features. We are looking to the future to further make improvements and enhancement to our aging fleet of vehicles, which will provide a better customer experience.

During 2013, the department along with the support of the Parking Traffic Committee, hired Walker Parking Consultants to do a 360 degree assessment of our parking operations. We were very satisfied with the results of the study and we look to make the necessary improvements to maintain our infrastructure, facilities and equipment by working towards a user funded model that supports the long-term sustainability of the parking operation.

The UTHSC Access Division also made noticeable improvements in efficiencies by implementing an electronic process for submitting access and key requests. This eliminated the need of paper forms and increased efficiency by reducing processing time by limiting the number of steps. Overall, the campus community has been very supportive of the reduction in unnecessary processes.

Equipment

In 2013, the department made several much needed equipment improvements, allowing our department to be more efficient, safe and responsive to our campus community.

The police department began replacing and refreshing our old and unreliable squad car computer and camera systems. This change allows officers to do their police reports in patrol vehicles, access to real time crime statistics, access campus CCTV cameras, all in the confines of their mobile police vehicles. Our enhanced video features allow the police squad car video footage to automatically upload data to a secure server when the police vehicle is in our parking lot. By replacing our outdated equipment, we were able to support UT Brownsville and UT Northeastern by transferring our used video cameras to them for redeployment in their vehicles. This allowed their police departments to be in compliance with UT System policy.

The police department made significant improvements in our police vehicle fleet by adding Ford Explorers to our fleet along with a newly designed UT System Police graphics package. We were able to refresh our older police fleet by adding new computer systems and new graphics to the cars. By adding an inexpensive black vinyl wrapping material to the white cars, we were able to refresh our fleet with a new look, while maintaining cosmetic consistency. The department was able to add two personal transport vehicles (golf carts) to replace our old and unreliable golf carts. The heavily used equipment was gifted to facilities and repurposed for use by their landscaping crews.

We made other technology improvement by adding a Key Watcher System that allows the department to have a single secure location for all department keys and access cards. The system is easy to audit and it also tracks which employee has checked out keys. This system allows us to have multiple tiers of accountability while maintaining internal audit compliance.

The most exciting technology enhancement was our purchase of body cameras that each officer is assigned and carries with them in the field. The officers are able to activate the video camera during interactions with our community. The cameras capture both audio and video footage that could be used in a criminal case or have some evidentiary value. The data is encrypted and is uploaded into the network where supervisors can review the video and audio recording as an effective way to provide feedback to the officers in the field.

Respectfully,

Michael Parks
Chief of Police