Frequent Questions regarding the PARC Parking

Q. Will parking be available at the PARC building when I relocate in February?

A. Yes, parking will be available on the surface lot and in the garage. There will be construction on-going in the building, so we recommend parking in the garage. For the next several weeks, you can park in the garage with any HSC permit.

Q. Will there be a security officer in the building?

A. UTPD will have a security officer dedicated to the building to assist all of our customers with parking or security concerns. If they are not immediately available, please contact us at 210-567-2800.

Q. What parking zones will be designated at the PARC building?

A. Zone parking will be consistent with current parking configurations, meaning the garage will be Zone 1 Reserved and the surface lot will have Zone 2 Reserved, Zone 2 Non-Reserved, and Zone 3 Non-Reserved. An updated map can be located at the bottom of this document.

Q. Will permit pricing be the same since we are not on main campus?

A. Yes, the parking permit pricing will be consistent with the rest of the campuses.

Q. Will there be any Official Business spaces?

A. There will be five or more Official Business parking space at the front of the building.

- Q. Will there be any 30 minute parking spaces?
- A. There will be one or two designated spaces near the front.
- Q. Will there be delivery spaces?
- A. There will be a few delivery spaces near the front of the building.

Q. Will there be motorcycle parking?

A. Motorcycle parking will be on the surface lot close to the building.

Q. Will there be visitor parking?

A. Visitor parking will be near the front of the building and we have identified between 10 and 15 visitor spaces.

Q. Will there be enough parking available?

A. We anticipate that there will be enough parking available for the occupants of the building, however, on peak days and times parking maybe limited.

Q. Will handicapped, unreserved permit holders be able to park in the handicap spaces on the lot or in the garage?

A. There will be a mix of reserved and visitor parking spaces on the surface lot and in the garage.

Q. When can we purchase our reserve spaces? Who has first pick when it comes to selecting which reserve space we would like?

A. We anticipate that in the next 21 to 45 days we will begin the process of permit selection. Current permit holders will get the right of first refusal for an equivalent parking space. More information on this topic will be available in the coming month.

Q. When are you enforcing the parking?

A. The parking office will not be enforcing zone parking for the next several weeks as our goal is to make sure employees can transition into the new building. Also, with the ongoing construction, most people will need to park in the garage out of necessity. Once construction activity slows, we will give notice to include the selling of permits.

Q. If you are not enforcing the parking immediately, why do I need a permit?

A. Technically, you would not need a permit initially, however, in the next 21 to 45 days, the Parking Office will be assigning parking spaces and those that currently hold a permit will have first priority on parking space selection. If you have questions or concerns about your permit contact <u>parking@uthscsa.edu</u>.

Q. Can all permits park in the garage or lot?

A. Yes, for convenience we are asking all employees to park in the garage for the time being. The garage will be open parking over the next 21 to 45 days. We will evaluate the need as the construction project nears completion.

Q. If I suspend my reserve permit I currently have does that mean I will not have priority when it is time to assign reserve spaces at the PARC?

A. Yes, priority will be given to current, active permit holders.

Q. Will there be a shuttle to the PARC?

A. Yes, plans are being made to offer shuttle service at peak times in the morning and at the end of the business day. We anticipate that the shuttle service will start in the next 45 to 90 days.

Q. Are we changing all the spaces to compact spaces?

A. There are no plans to make spaces for compact cars only.

