Excellent Reasons to Purchase from TechZone

$ Student Savings
All UT Health students qualify for education pricing on select Apple® and Dell products.

Location
TechZone is located in the Medical School.
- Apple & Dell accessories
- Third party accessories
- Software

Business Class Notebooks
Built to last
Easier to service

Custom Image Configuration
Preload Software
Antivirus
Preloaded browser shortcuts
Operation verification

Loaner Notebook Program
Available to students who purchase a notebook from TechZone.
No downtime during repairs. More time for studies.

Service Availability
ALTC location hours 6AM to 6PM
Telephone support Hours 6AM to 6PM
Three service locations across campus

Warranty Repairs
Apple & Dell certified technicians
Next day part availability
Warranty work only 48 hours

Extended Exchange Options
If notebook is defective, exchange can be made up to 45 days from date of purchase.
Loaner Notebook provided during exchange process.

Wireless
Pre-configured for UT Health Wireless

If you are bringing your own notebook,
here is what you need to know!

Your notebook must meet the minimum specs listed below.

Hardware
Processor: i5 series, 2.4GHz or better
Memory: 8GB or higher
Hard Drive: 256GB or larger (solid state drive preferred)
Wireless: AC capable
Resolution: 1366 x 768 (720p)

Software
Operating System: Windows 7 / Mac OS 10.9 or better
MS Office: 2013 Windows / 2011 Mac or better
Antivirus
Examplify-Installed during Orientation
For Mac Users: Parallels & Windows OS

An appointment must be scheduled to verify the specs of your notebook prior to orientation. How to set up an appointment:
- Call into the Queue. Call 844-UTH-SCSA and follow instructions.
- Text into Queue. Text UTHSCSA to 210-960-8404 and follow instructions. (text message rates may apply.)
- Walk in and sign up for an appointment. Tech Support located on main campus, ALTC Building, Room 106 or Dental Bldg 4.476T.
- Download the QLess App - (Need assistance with set up? – call the IMS Service Desk 210-567-7777)

Apple   Android

If you bring your own notebook, you will be responsible for the following:
- Your own tech support.
- Contacting manufacturer for warranty work.
- No loaner notebook will be available for use.
- Less time for studies and anxiety when taking exams if your notebook quits working.
- There may be compatibility issue in classrooms and with WiFi, email, and presentations.
- You will be required to purchase and install your own software.
- Keep operating system and software up to date.

For more information regarding notebook appointments or specifications email IMS-ServiceDesk@uthscsa.edu or call 210-567-7777.

TECHZONE (210) 567-2832 or email techzone@uthscsa.edu

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