# Update: General Research Updates

December 17, 2020



## During the Forum:

- The session will be recorded
- Mute your mics to avoid echoing or background noise
- Do not activate your camera to preserve bandwidth
- In lieu of voicing your questions, use the chat function, a moderator will respond to your question



#### Overview

**VPR Website Demo** 

**IIMS First Program** 

CTO – Introduction of New Staff

**UT Health Learns** 

Updates Regarding Emailing and Texting subjects

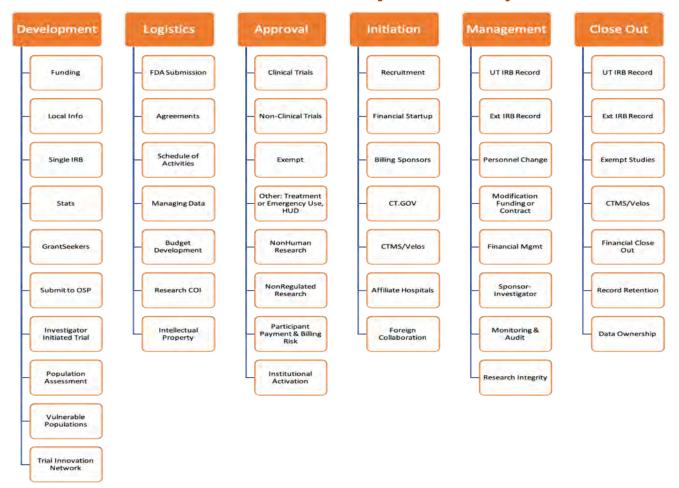
Updates to Research Forum Registration



## VPR Website Demo Kimberly Summers, PharmD RPP Director



## **Human Protocol Life Cycle Topics**





## **IIMS First Program**

Lisa Fleming — Program overview Janet Garza — FORU Opportunities Monique Johnson — Coordinator & Staffing Pool







Institute for Integration of Medicine & Science (IIMS)

Frederic-Bartter Institutional Resource to Support Translation (FIRST) Program (Ken M. Hargreaves, DDS, PhD)

> Admin & Finance Mn'g (Lisa Fleming, MPA)

#### Clinical Research Units (CRUs):

- Bartter Research Unit (BRU)
   (Lisa Fleming, MPA)
- FIRST Outpatient Research Unit (FORU)
  (Janet Garza, RN, BSN)

Coordinator & Staffing Pool

(Monique Johnson, BS)

The FIRST Program ...to support your research

Frederic-Bartter Institutional Resource to Support Translation



## FIRST Program

Frederick Bartter Institutional Resource to Support Translation (FIRST)

The FORU and BRU provide controlled environments with highly experienced research nursing staff to support a broad range of services for clinical trials.

The staff of the CSP are available to investigators to complement or expand the capacity and capabilities of their research teams with research coordinators and nurses.

Participant safety is the highest priority.

#### How to Begin:

- Contact Lisa Fleming, MPA, Business Administrator, to initiate service request (flemingl1@uthscsa.edu)
  - For research conducted in the BRU, contact the Research & Development Office to complete a resource evaluation form and determine other VA-specific steps
- Provide Protocol, Lab Manual, etc.
- Participate in study team meeting
- Sign cost proposal agreement



## Bartter Research Unit (BRU)

#### South Texas Veterans Health Care System (STVHCS)

Audie L. Murphy Memorial VA Hospital - Medical Center 7400 Merton Minter (7th Floor), San Antonio, TX 78229

- ~6,000 sq. ft. Clinic
- Phase I-IV study support
- Visit-related Cost (\$) Charge (invoiced monthly)
- Contact: Lisa Fleming, MPA for additional service details
  - Fleming1@uthscsa.edu



#### **BRU: Inpatient/Outpatient Clinical Research**

#### **BRU Staff Services**

- VA Nurses
- Nurse Assessments/Monitoring
- Drug Administration/Infusions

#### Research Pharmacy

- Drug Receipt Dispensing, Storage & Destruction
- Drug Accountability
- Drug Temperature Monitoring

#### Clinical Laboratory Services

- Safety Specimen Processing (IATA Certified)
- Short/Long Term Specimen Storage for Batch Shipment

#### Other Study Support Services

- DXA Scans
- Nutritional Counseling
- Food Services
- Exam Room Usage by Study Teams
- Conference Room Space



### FIRST Outpatient Research Unit (FORU)

#### **UT Health San Antonio**

Medical Arts & Research Center (MARC) - Medical Center 8300 Floyd Curl Drive (103.01), San Antonio, TX 78229

- FORU ~2,500 sq. ft. Clinic
- Phase II-IV study support
- Visit-related Cost (\$) Charge (invoiced monthly)
- Contact: Janet Garza, RN, BSN for additional service details
  - garzaj37@uthscsa.edu



#### FORU: Outpatient Clinical Research

#### FORU Staff Services

- Staffed with Research Nurses & Research Assistants
- Drug Administration
- Phlebotomy
- IV Infusions
- Nurse Assessment/Monitoring
- Collaborates with study monitors
- BLS Certified
- Supported by the Coordinator & Staffing Pool (CSP)
- Mobile Nursing

#### Research Pharmacy

- Drug Receipt, Dispensing, Storage & Destruction
- Drug Accountability
- Drug Temperature Monitoring

#### Clinical Laboratory Services

- Safety Specimen Processing & Shipping (IATA Compliant)
- Short/Long Term Specimen Storage for Batch Shipment

#### Other Study Support Services

- ECGs
- MARC Café Meal Vouchers
- Exam Room Usage by Study Teams
- Parking Validation Available for Research-Related Visits

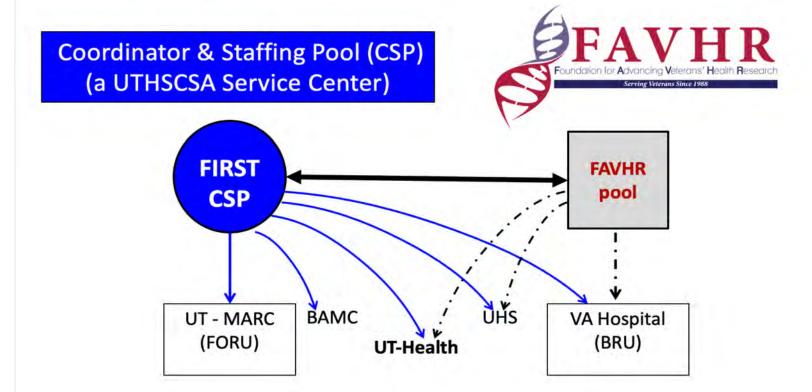


#### Coordinator & Staffing Pool (CSP)











#### Coordinator & Staffing Pool (CSP)

UT Health San Antonio & Surrounding Affiliates (VAH, UHS, Other)

- Combined Research Coordinators and Research Staff Pool:
  - UT Health San Antonio
  - Foundation for Advancing Veterans' Health Research (FAVHR)
    - Michelle M. Trimble CEO
- Flexible Pool Work on (%FTE) needs with \$/hour charges (invoiced monthly)
- Coordinator & Staffing Pool (CSP) Agreement with initiate support services
  - Agreements are Study specific
  - Department & PI must acknowledge level of study support
  - Requires PID or Department ID prior to CSP agreement execution
- Contact: Monique A. Johnson, BS for additional service details
  - JohnsonM13@uthscsa.edu



#### Coordinator & Staffing Pool (CSP)

#### Experienced Coordinators & Research Staff

- PhD, RN, BSN, BS, BA, ACRP Certified & Technician levels.
- Affiliations: UHS, VAH, BAMC, and others.
- EMR, eVelos, ClinCard & RedCap access.
- Data Management Systems: EDC, IWRS/IRT, e Pro & Other CTMS Programs

#### Clinical Research Support

- Industry Sponsor & PI Initiated Studies.
- Phase I-IV including device trials.
- Pre-Award, Post-Award, Regulatory, Study Transfer, & Study Closeout Support.

#### Coordinate Clinical Research Studies

- Collaboration between PI, Department(s), Sponsor, Hospitals/Clinics/Pharmacy, CTO, IRB(s)/CRO & Other support research staff.
- Track Study Progress: Recruitment, Enrollment, Study conduct, Source documentation & Data management.



## Questions?



# CTO Updates Jason Bates, MBA Director, CTO



#### **CTO Staff Announcement**

**NEW Team Member** – Christie Bryant – Billing Analyst

Jason Bates – Director, Clinical Trials Office
Patricia Miranda – Manager, Research Operations
Brandi Weaver – Manager, Clinical Trials Development
Cathy Haegelin - Budget Analyst – Senior
Anna Stewart, Budget Analyst – Intermediate
Lynda Schrack – Clinical Trials Specialist
Cristina Morales – Clinical Trials Specialist
Laura Martinez – Administrative Assistant





#### **UT Health Learns**



VPR Research Trainings previously in Knowledge Center have been transferred to UT Health Learns.



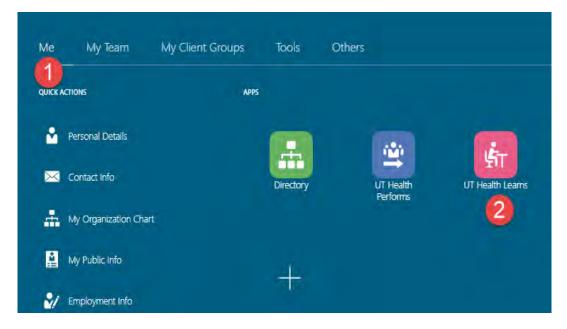
CTO will now make assignments within UT Health Learns for required training, users will be given 30days to complete.

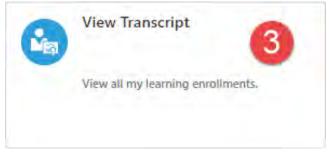


### UT Health Learns cont.

#### **Access and Review past Trainings**:

- Log into UT Health Learns and Select Me
- 2. Select UT Health Learns
- 3. Select View Transcript



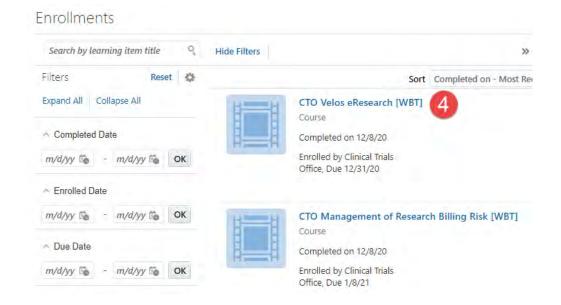




### UT Health Learns cont.

#### **Access and Review past Trainings**:

Find and select course you want to review

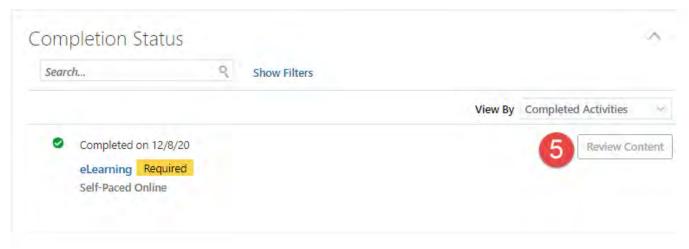




### UT Health Learns cont.

#### **Access and Review past Trainings**:

5. Select Review Content Under Completion Status





# Updates on Emailing/Texting Research Subjects

Meyad Baghezza, BA CIP Associate Director, IRB



#### **Emailing Subjects**

 Prior to emailing subjects, they will need to sign the UTHSA's Email Authorization



E-mail Authorization Agreement

UT Health San Antonio offers patients the ability to communicate with healthcare providers via electronic mail (e-mail) for non-urgent matters through a secured mechanism. Both you, the patient, and your provider have to agree to this arrangement. No information is ever sent electronically without permission given by you or your legally authorized representative.

Appropriate uses for e-mail

associate such as a nurse or billing person to contact you, based on your e-mail request.

UT Health San Antonio may forward e-mails as appropriate for diagnosis, treatment, and other related reasons. As such, UT Health San Antonio staff, other than your provider, may have access to e-mails that you send. Such access is only to make available healthcare services to you. Otherwise, UT Health San Antonio will not forward e-mails

 Research consent template has been updated to include language and a link to the Email Authorization

E-mail Authorization Agreement Insert the language below if study will use email to communicate with the research team members – include the information below. The Email Authorization Agreement is found here: <u>English version</u> and Spanish version.

The research team would like to communicate with you regarding your research visits via email. In order to do this, we will ask that you sign a separate Email Authorization Agreement.

#### Initial Recruitment Emails on Hold

Confirmation that subject authorized email method of communication

A plan to handle recruitment data from University
Health is established





#### **Texting**



 Use of personal cell phones remains prohibited



Subjects
 waiting to
 be seen
 must call
 lieu of
 texting
 personal
 cell phones



 Must use a platform approved by the institution-Compliance and IMS



•BAA will be need to be in place prior to use of the approved platform



#### **Texting**

- The institution is currently evaluating potential options that would allow texting from University numbers across campus
- Goal is to <u>not</u> require researchers to obtain Compliance/IMS approval each time there is a proposal to include the texting of subjects
- Draft guidance is being reviewed and will be shared once it has been finalized



## Questions?

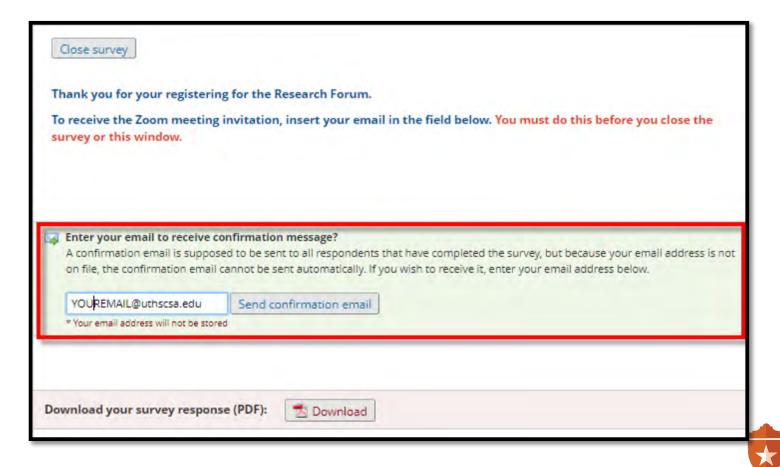


# Changes to Research Forum Registration



#### The Research Forum is moving to Zoom

After clicking Submit, enter your email address into the **Confirmation Message** field on the next screen



#### **Virtual Concierge**

January 5, 2021	1pm - 4pm
January 13, 2021	9am - 12pm
January 27, 2021	9am - 12pm

#### **Research Forum**

- Thursday, January 28, 2021
- 1:00 pm 2:00 pm
- Zoom

