How Can You Be Covered for COVID-19?

Updated May 2, 2020

1. Private or Employer Insurance
   - Most private insurances will not require prior authorization and cover all services provided during an in-network medical visit that results in COVID-19 testing.
   - Telehealth (virtual medicine) service visit fees are waived.
   - Most private insurances are allowing pharmacies to fill 90-day supply of any prescription drugs, no matter when the prescription was filled.
   - Includes the following insurance companies:
     - Aetna (CVS)
     - Blue Cross and Blue Shield of Texas
     - Cigna Health of Texas, Inc.
     - Humana Health Plan of Texas, Inc.
     - Superior Health Plan (Centene)
     - United Healthcare Insurance Company
     - And more!

2. Texas Medicaid/CHIP
   - Medicaid/CHIP holders will not be charged for testing for doctor prescribed COVID-19.
   - There will be no office visit copayments due for CHIP members from March 13, 2020 to May 31, 2020 (This time frame may change).
   - Telehealth (virtual medicine) service visit fees are waived.
   - Don’t have Medicaid/CHIP? See if you qualify:
     - Apply online at hhs.texas.gov

Are you insured by...

3. Medicare
   - Medicare Part B will cover all fees associated with COVID-19 testing when ordered by a physician—including an in-person or telehealth visit to a doctor’s office.
   - Medicare Part A and B covers all medically necessary treatment and hospitalizations as a result of COVID-19.
   - Special enrollment period is currently available for individuals 65+ to enroll in Medicare if you lost your job and have not signed up for Medicare yet.
   - Medicare Advantage and Part D will start covering out-of-network facilities at a costs similar to in-network.

4. Uninsured
   - If you do not have insurance, free testing for COVID-19 may be available.
     - To learn how to get screened for COVID-19, call 210-207-5779 or visit https://covid19test.quacito.com/
   - See what assistance programs you may qualify for:
     - SA Food Bank Benefits Assistance: 1-800-246-9121
     - CareLink: 210-358-3350

Questions about COVID-19?
Call the City of San Antonio COVID-19 Hotline: 210-207-5779